

H1N1 Information for UnitedHealthcare Members

UnitedHealthcare is committed to helping members live healthier lives. We want to ensure all members are well informed and have access to timely, quality health information and services.

The H1N1 flu vaccine is in the process of being shipped to each state and will soon be made available to the public.

Priority Populations

The H1N1 flu can pose a serious threat to certain population segments. The Centers for Disease Control and Prevention (CDC) has prioritized the following population segments to initially receive the vaccine, with others to follow as the vaccine becomes more widely available:

- pregnant women;
- caregivers for children younger than 6 months of age;
- health care and emergency medical services personnel;
- children and young adults from 6 months through 24 years old; and
- persons aged 25 through 64 years who have underlying health conditions that might increase their risk for flu-related complications.

Getting the Vaccine

We have worked diligently with a number of partners to ensure that members have a broad range of options from which to select to get the H1N1 flu vaccine:

- **Public Health Clinics:** You may be able to receive the H1N1 vaccine at most local public health clinic at no cost or federally subsidized rate.
- **Doctor's Office:** You can visit your network physician or clinic to get the vaccine administered. As announced earlier, the H1N1 flu vaccine serum will be fully paid for by the United States government. The administration of the vaccine will be covered and there will be no copays, deductibles or coinsurance fees. HMO members should consult with their primary physician to receive the H1N1 vaccine.
- **Retail Pharmacies:** You will be able to have the H1N1 vaccine administered at most major retail pharmacies. Simply show your member ID card and identification (e.g., driver's license) when receiving the vaccine. There's no up-front cost to you, if you choose this option.

We strongly encourage you to contact your public health clinic, local pharmacy or physician ahead of time to ensure they are participating in administering the H1N1 flu vaccine.

Visit myuhc.com or UnitedHealthcare.com for the latest information on H1N1 flu:

- **Get Answers to Frequently Asked Questions:** find answers to common questions about H1N1 flu, tips on prevention, differences between seasonal flu and H1N1 flu, and more.
- **View a Prerecorded Audio Webinar:** One of our top clinicians, Medical Director Dr. Gail Croall, walks you through a detailed overview of H1N1 and steps you can take to protect

yourself and your family.

<http://www.brainshark.com/unitedhealthcare/vu?pi=616423006>)

- **Find Out Where to Go to Get the Vaccine:** Links to listings of local public health clinics and participating pharmacies.
- **Contact Customer Care:** Our customer care professionals are ready to assist members in any way they can. For more information, call the toll-free number on your member ID card.